



LIMITED WARRANTY STATEMENT

Suntronic warrants that this product conforms to the manufacturer's specifications and will be free of defect in material and workmanship; and should any defect occur, SUNTRONIC will correct the defect subject to the following conditions;

PARTS and LABOR: SUNTRONIC will provide in-factory parts and labor to replace defective parts without charge for a period of one (1) year from the date of sale to the original consumer. In the event that the part required for replacement is no longer in production and/or is obsolete, Suntronic will repair the unit with similar or like parts of equal value. If a similar or like part is not available, a charge may be incurred to the owner for any upgraded part substituted. Exception: a) Demo or floor model: warranty begins at the date of sale to an authorized dealer

PROOF OF PURCHASE: Copy of the sales invoice from an authorized dealer is required together with the product to obtain service under this warranty. This warranty covers failures due to defects in material or workmanship that occur during normal use.

THIS WARRANTY DOES NOT COVER:

- o Shipping during transportation damage.
- o Damage caused during customer unpacking, and/or removal of packing material.
- o Damage due to power surges or lightning strike.
- o Service required as a result of improper, incorrect or insufficient AC supply voltage.
- o Any unit which is modified or damaged due to improper installation or to incorporation into other products.
- o Any failure, loss, damage or personal injury due to accident, neglect, misuse or abuse by the consumer or to improper operation,
- o Maintenance or storage or to alteration or to failure to follow normal operating procedures as outlined in the instruction manual.
- o Damage which results from Fire, flood, lightning, hurricane, large hail, sand storms, high winds, Vandalism and other acts of God.
- o Any unit purchased from an unauthorized seller.
- o Any owner other than the original consumer.
- o If the enclosure has been opened without Suntronic authorizations
- o If the original factory serial number has been removed, defaced, replaced or tampered with in any way.
- o If Air Conditioners filters or LCD filters has not been cleaned or replaced every month. Repairs that are required due to lack of routine maintenance are not covered. Prolonged operation with dirty filters also voids the warranty.
- o Cost of refrigerant and recharging of the air conditioning system is not included with the warranty on air conditioner parts or air conditioner compressors.
- o If the wall structure not capable of supporting specified unit weight, if not the wall structures must be reinforced. Proper installation procedure by a qualified service technician. Failure to do so could result in serious personal injury or even death.
- o Picture quality when installed with "direct sun" pointing towards or directly onto the front LCD screen.
- o Transportation charges incurred in connection with warranty service.
- o If operate the LCD with air conditioner while it is not upright. The refrigeration compressor is filled with lubricating oil. Running the compressor without oil in the lower part of the housing will cause permanent damage to the air conditioner. This also voids the warranty.
- o Indirect, consequential, or special damages, except as required by federal or state laws.
- o Any unit tampered with, modified, adjusted or repaired by any party other than SUNTRONIC or its authorized representative.
- o Any damage, scratches, or blemishes to the LCD screen and/or exterior cabinet due to end user cleaning.
- o Any cosmetic damage to the surface or exterior that has been defaced, color discoloration or faded, or caused by UV rays, normal wear and tear or exposure to foreign chemicals, large hail, or adverse weather conditions. Due to our LCD Cabinet and other components are hand assembled, it does not cover minor cabinet blemishes, scratches and rust to the LCD unit.
- o Return shipping when no defect is found.

SUNTRONIC AND ITS REPRESENTATIVES OR AGENTS SHALL IN NO EVENT BE LIABLE FOR ANY GENERAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR OCCASIONED BY THE USE OF OR THE INABILITY TO USE THIS PRODUCT, THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY SUNTRONIC AND ITS REPRESENTATIVES. THE LAWS OF SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES; THEREFORE, THIS WARRANTY SHALL BE DEEMED MODIFIED TO BE CONSISTENT WITH SUCH LAWS. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

THE MAXIMUM LIABILITY OF SUNTRONICS UNDER THIS WARRANTY IS LIMITED TO THE PURCHASE PRICE OF THE SPECIFIC PRODUCT COVERED BY THE WARRANTY

ALL WARRANTY INSPECTIONS AND REPAIRS MUST BE PERFORMED BY THE SUNTRONIC SERVICE FACILITY

WARRANTY PROCEDURES:

*When you contact us at support@Suntroniclcd.com (For North America Market Please call 1-888-483-2418), we will issue a RMA no for you to include with a copy of your original sales receipt for return. Suntronic will not accept any returned products without an RMA No.

• You must return the product to us in its original or equivalent packaging and send it freight prepaid. Please insure the shipment, or accept the risk if the product is lost or damaged in shipment. (If the original box is not available, please contact Suntronics to have a new box shipped to you (applicable fee applies).

- Ship product to:

North America (i-Tech Company LLC)
42978 Osgood Road, Fremont CA 94539 USA
Attention: RMA # _____

Please be sure to mark the shipment to the attention of the Return Material Authorization number provided to you,

- * If we determine that the product is not covered under this warranty, we will notify you and inform you of service alternatives that are available to you on a fee basis.
- Do not return any accessories, including remote controls, unless the accessory is related to an equipment failure.
- If a LCD is sent in under warranty and no defect is found, the customer will be charged for return shipping.
- NOTE: We must receive the defective TV unit back, before any replacement will be issued.